

# HUME PINE PINECLAD TMT DECKING WARRANTY

Version 1.0 May 2024



## WARRANTY GENERAL TERMS

This warranty applies to Pineclad TMT decking (decking) supplied by Hume Pine (NZ) Ltd ("Hume Pine") when used in accordance with all Hume Pine requirements.

This warranty is to be read in conjunction with all relevant and applicable technical documentation supplied or referenced by Hume Pine.

Date warranty valid: 15 years from proven date of purchase or dispatch from Hume Pine, whichever is the earlier.

The customer must direct all enquiries relating to this Warranty to Hume Pine.

### Hume Pine warrants that:

At the time of delivery to the customer the decking will:

- be free from freight-related defects
- be free from defects that may have arisen through defective factory workmanship or materials, and
- conform to the performance characteristics listed in the installation guide ('warranted condition').

In the event a breach of the warranty is proven, the following applies:

- Hume Pine will, at its discretion, supply replacement decking without charge or refund the value of the product.
- Other losses or damage caused by a breach of the warranty or a failure of the product for any other reason are not covered.
- Hume Pine obligations under this warranty are limited to the replacement of defective decking or the value of the decking.

This warranty is subject to the following:

- Receipt of date of purchase of the product.
- Evidence, that is satisfactory to Hume Pine, of failure to meet the warranted condition.
- Notification of the claim from the customer within 10 days of when the failure would have become reasonably apparent.
- The claim must include full details of the alleged failure.
- Evidence satisfactory to Hume Pine that all handling and storage requirements have been carried out.
- Evidence satisfactory to Hume Pine that all maintenance requirements have been carried out.
- The Warranty does not cover failure or problems caused by acts of God including but not limited to earthquakes, cyclones, floods, or other severe weather conditions; inadequate maintenance; growth of mould, mildew, fungi, bacteria or any organism on any product; or acts or omissions of a third party over whom Hume Pine has no control.
- The Warranty does not cover failure arising from the failure to follow all of Hume Pine's advice.

All relevant information is available from Hume Pine (refer to [www.humepine.co.nz](http://www.humepine.co.nz)).

Note: All Hume Pine technical information is uncontrolled in printed format. In all instances, refer only to the documentation on the website.

## HANDLING & STORAGE

### Handling

Handling Care must be taken during loading, unloading, and transporting the Pineclad TMT decking to prevent damage.

Hume Pine recommends unloading the decking by hand. If it is to be unloaded mechanically, then it should be supported to avoid unnecessary damage.

### Storage

Storage is important. Failure to follow these requirements could result in a failure of the installed decking's appearance.

Hume Pine recommends that the decking is

- stored flat
- kept dry prior to installation
- laid flat on timber dunnage that is positioned no more than 1 m apart and at least 150mm off the ground, with plastic underneath the bearers.

If time delays are expected, Hume Pine recommends that the decking is separated and filleted between the layers to ensure air can circulate.